

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

First Application

Inventor(s): John Douglas Methot
Appln. No.: 10/786,743
Confirm. No.: 2998
Filed: 02/25/2004
Title: METHODS FOR PROVIDING
EXTENSIBLE HELP

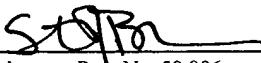
PATENT APPLICATION

Art Unit: 2173
Examiner:

Customer No.: 23910

CERTIFICATE OF MAILING UNDER 37 C.F.R. § 1.8

I hereby certify that this correspondence is being deposited in the United States Postal Service with sufficient postage as first class mail in an envelope addressed to **Commissioner for Patents, P.O. Box 1450, Art Unit 2173, Alexandria, VA 22313-1450**, on July 6, 2004.


(Attorney Signature)
Stephen R. Bachmann, Reg. No. 50,806
Signature Date: July 6, 2004.

RESPONSE TRANSMITTAL LETTER

Commissioner for Patents
P.O. Box 1450
Art Unit 2173
Alexandria, VA 22313-1450

Sir:

Transmitted with this communication in connection with the above-identified application are the following:

A Preliminary Amendment.

A Response under 37 C.F.R. §1.111 to the Office Action dated ____.

A Response under 37 C.F.R. §1.116 to the Office Action dated ____.

A Petition for an Extension of Time under 37 C.F.R. §1.136.

Applicant(s) qualify for small entity status under 37 C.F.R. §1.27.

____ An Information Disclosure Statement pursuant to 37 C.F.R. §1.56.

The fee associated with this communication has been calculated as shown below:

No fee is required with this communication.

Small entity status of this application under 37 C.F.R. §1.9 and §1.27 has been established.

A fee for extension of time for response under 37 C.F.R. §1.136 filed within ____ month(s) after the original time for response of \$____ is due.

A fee of \$180.00 is due for the submission of the accompanying Information Disclosure Statement.

A fee for addition of claims under 37 C.F.R. §1.16 is due as follows:

FEES	Claims Remaining After Amendment	Highest Number Previously Paid For	Present Extra	Rate Small Entity/Other Than Small Entity	Total
TOTAL CLAIMS (37 CFR 1.16(c))	12 * -	20 **	0	X \$ 9.00 X \$ 18.00	\$0.00
INDEPENDENT CLAIMS (37 CFR 1.16(b))	1 * -	3 ***	0	X \$ 43.00 X \$ 86.00	\$0.00
FIRST PRESENTATION OF MULTIPLE DEPENDENT CLAIM PRESENT (37 CFR 1.16(d))				+ \$145.00 + \$290.00	\$0.00
				TOTAL	\$0.00

* If the entry in column 1 is less than the entry in column 2, write "0" in column 3.

** If the "Highest Number of Previously Paid For" in this space is less than 20, enter "20".

*** If the "Highest Number Previously Paid For" in this space is less than 3, enter "3".

The total fee required with this communication is \$0.00 and is to be paid as follows:

Please charge Deposit Account No. 06-1325 in the amount of \$_____. A duplicate copy of this authorization is enclosed.

A check in the amount of \$_____ is enclosed.

✓ The Commissioner is hereby authorized to charge any deficiencies or credit overpayment to Deposit Account No. 06-1325. A duplicate copy of this authorization is enclosed.

Respectfully submitted,

Date: July 6, 2004

By: _____



Stephen R. Bachmann
Reg. No. 50,806

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Four Embarcadero Center, Fourth Floor
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

2173
Jbw

In re Application

Inventor(s): John Methot

SC/Serial No.: 10/786,743

Confirm. No.: 2998

Filed: February 25, 2004

Title: METHODS FOR PROVIDING EXTENSIBLE HELP

PATENT APPLICATION

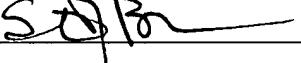
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(Attorney Signature)
Stephen R. Bachmann, Reg. No. 50,806
Signature Date: July 6, 2004

PELIMINARY AMENDMENT

Commissioner for Patents
PO Box 1450
Art Unit 2173
Alexandria, VA 22313-1450

Sir:

This PRELIMINARY AMENDMENT is in compliance with 37 CFR 1.121. No fee is due for the addition of new claims.

Amendments

Please amend the above-identified application as follows:

- 1 -